

Stephanie Breidert:

And so it's really nice to be able to have everything in one center so I can get all my ducks in order to make sure that my own healthcare is getting taken care of. So, one thing I definitely learned along the way is if you don't have your own oxygen mask on you can't help everyone else around you, which takes a lot to stick to in the beginning when you're like, "Oh, well they need this or this one needs this." And, at the end of the day, if you're not feeling good, then you can't give them your all.

Chantal Hawk:

Hi Stephanie, how are you today?

Stephanie Breidert:

Good. How are you?

Chantal Hawk:

It's very important for moms to be able to take care of not only their kids, but their own health. So, we always strive to ask the mom, "How are you doing? What can we help you with for you to function better at home and to help raise and grow your kids the way that you want to as a family?"

Stephanie Breidert:

They are making sure that all of your needs are met, that you're not just coming in to maybe get a med refill, but they're touching base with you on your other needs in your chart, as far as your mental health, how your referrals are going. And just making sure that everything that they have been offering is getting followed up on, and they're not just rushing to the next patient and being overwhelmed. And, you feel important like your cares and needs are being met.

Chantal Hawk:

This model is wonderful. I can see the patient in the room. If they need an x-ray done, we can just send them upstairs, get that imaging done. If we're worried about any blood work that needs done, again, we have that in house and we can send the patient over to the lab and we have results very quickly for most of our blood work we draw. We also have an in-house pharmacy. The family can just go down the hallway, get their medications they need, and then they're on their way home.

Stephanie Breidert:

That's probably my favorite thing about this place is I come here and I feel like everyone's equal and I'm not just the 9:30 slot and the other one's coming right up next to me. So that's probably my favorite part about it.

Chantal Hawk:

We see patients regardless of their ability to pay, uninsured, underinsured, insurance. We also have a sliding fee scale that is based on the family income, and we are willing to work with any patient to make this an affordable event for them. Don't delay your care.